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To: Select Providers

From: IEHP – Claims

Date: May 22, 2026

Subject: Attention Billers! “Rejection” When Billing Duplicate Diagnosis Codes

Effective immediately, claims with duplicate diagnosis codes – the same diagnosis codes repeated in boxes 21A, 21B, and so on – will now receive rejections through your Edifecs report.

Examples:

CMS 1500 – Box 21 - Diagnosis:

DIAGNOSIS OR NATURE OF ILLNESS OR INJURY - Report to A-L to service line below (24E) ICD Ind. 0

A. F84.0	B. F84.0	C.	D.
E.	F.	G.	H.
I.	J.	K.	L.

UB-04 – Box 66 – Diagnosis:

63 TREATMENT AUTHORIZATION CODES
TAR CONTROL NUMBER

PRESENT ON ADMISSION INDICATOR(S)

96 XX	PRIMARY DIAGNOSIS CODE	SECONDARY DIAGNOSIS CODE	B K	C L
	Z370	Z370		

NOTE: A new, clean claim must be submitted and adhere to the timely filing guidelines.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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